



A V I A T I O N

ENGLISH

Vivian Bispa

ESP TEACHER
CABIN CREW





Quem sou eu?

Hey there! Meu nome é Vivian Bispo e sou professora de comissários de voo há mais de 8 anos apaixonada por descomplicar o inglês e garantir que você alcance os voos mais incríveis da sua vida, ter reconhecimento profissional e trilhar caminhos que só quem realmente sabe o inglês, consegue.

Com uma vasta experiência em nivelamentos, processos seletivos e ensino de inglês, estou mais que pronta para impulsionar sua carreira e aproveitar todas as oportunidades que o inglês vai trazer para você.

Conheço profundamente o universo desafiador que é viver uma vida sob escalas, acionamentos, reservas e mentes cansadas. Além de estar por dentro dos manuais, procedimentos e políticas de cada companhia aérea. Por isso, trago aulas leves, atualizadas, dinâmicas, acolhedoras, engraçadas e com um toque terapêutico - como dizem meus alunos.

Vamos juntas / juntos desmistificar os credenciamentos/cheques/bandeiras, enfim, as avaliações de inglês de uma vez por todas de um jeito único?

VIVIAN BISPO

MINHA MISSÃO

Deixar leve aquilo que te angustia: o inglês e seus desafios



alphabet

A - alpha

B - bravo

C - charlie

D - delta

E - echo

F - foxtrot

G - golf

H - hotel

I - India



alphabet

J - Juliet

K - kilo

L - Lima

M - Mike

N - November

O - Oscar

P - papa /papá/

Q - Quebec



alphabet

R - Romeo

S - Sierra

T - tango

U - uniform

V - Victor

W - whiskey

X - X-ray

Y - Yankee

Z - Zulu



será que você fala certo?



AIRBUS

A319 A320 A321

será que você fala certo?



BOEING

B 737-800

B 737 MAX 8

será que você fala certo?



EMBRAER

E2

ATR

Avions de Transport Régional




before boarding - pax

flight

scheduled
confirmed
on time
delayed
cancelled

boarding pass
flight time
gate
seat





WELCOME ABOARD
bem-vindos ao nosso universo
dos comissários de voo
tripulação, decolagem autorizada

WELCOME ABOARD

flight deck

pilot / captain

co-pilot / 1st officer

cabin crew

chief purser / leader

flight attendant



WELCOME ABOARD

cabin
setting

first class

business class

premium economy

economy

galley

toilets



WELCOME ABOARD

cabin

overhead compartment / bins

windows

shades

call button

reading lights

warning lights

entertainment screen



WELCOME ABOARD

seats

window seat

middle seat

aisle seat

jumpseat

armrest

seatbelt - buckle - metal tips / fitting



WELCOME ABOARD

ROWS first row - extra legroom
(emergency) exit row*

*polêmica: todo mundo pode
sentar na saída de emergência?*



WELCOME ABOARD

flights

domestic flights

long-haul flights



WELCOME ABOARD

level 2



WELCOME ABOARD - level 2

comissário tem rotina?

como fazem?
o que comem?
onde vivem?



WELCOME ABOARD - level 2

flight attendants' daily vocabulary



WELCOME ABOARD - level 2

flight attendants' daily vocabulary

presentation time

check the cabin

meet the crew

check the equipments

briefing

organize the trolley

check the catering



WELCOME ABOARD - level 2

flight attendants' daily vocabulary

welcome passengers

help passengers

solve minor problems

prepare the cabin for take-off



WELCOME ABOARD - level 2

flight attendants' daily vocabulary

welcome passengers

help passengers

solve minor problems

prepare the cabin for take-off



WELCOME ABOARD - level 2

flight attendants' daily vocabulary

safety demonstration

take their seats (jumpseat)

in-flight service (long flights)

collect garbage / plastic / trash

organize galley / do paperwork



WELCOME ABOARD - level 2

flight attendants' daily vocabulary

take their seats (jumpseat)

prepare the cabin for landing

as soon as they land...



WELCOME ABOARD - level 2

flight attendants' daily vocabulary

speech
speech
speech
speech
speech
speech

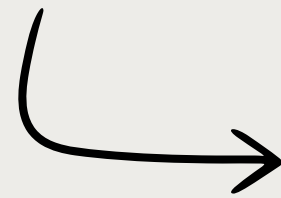


WELCOME ABOARD - level 2

flight attendants' daily vocabulary

disembark / deplane

go to the hotel x start all over again

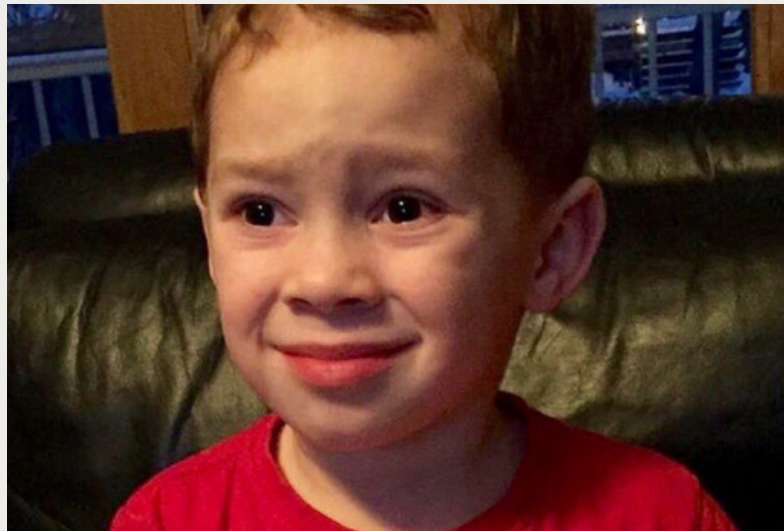


WELCOME ABOARD - level 2

flight attendants' daily vocabulary

layover

sabe qual é o tempo mínimo de descanso do comissário?



WELCOME ABOARD - level 2

flight attendants' daily vocabulary

comissário trabalha todos os dias?



WELCOME ABOARD - level 2

flight attendants' daily vocabulary

comissário voa todos os dias?

legs

a 6-day trip

ground time

home standby

airport standby

long layover

day off - by law (monofolga)

day off - requested



WELCOME ABOARD

level 3 - speech



WELCOME ABOARD - level 3

speech

Hi there! My name is ____ and I am your Senior Flight Attendant. On behalf of Captain Jay , and the entire crew I welcome you aboard IDZ from Rio to Miami in partnership with United.

From this moment on, all electronic devices should be in flight mode. Make sure your seat back and tray table are in their full upright and locked position. Also make sure your seat belt is correctly fastened.

To fasten your seatbelt, insert the metal tip into the buckle and adjust it by pulling the strap. To open the buckle, lift the metal flap.

Emergency lighting on the floor and ceiling indicate the way to the emergency exits located as follows: two windows forward and two doors in the rear. Please, take some time to find the nearest exit, keeping in mind that the closest exit may be behind you. If an emergency evacuation is necessary, leave all your belongings behind. Your seat cushion may be used as a floatation device. In the event of an emergency, remove your seat cushion and take it with you, as shown in the safety information card located in the seat pocket in front of you.

Survival kits are available in the aircraft. In case of an emergency follow Crew Member instructions.

Please, take some time to read the safety information card before take- off. We wish you a great flight.



Vivian Bispo

TEACHER DOS
COMISSÁRIOS

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